PolicySpot

24/7 Automated Service Department:
Submit, track and document service requests online.

Online Service Request Submissions:
Receive service requests online and programatically assign them to a CSR for handling through a standard rotation, or based on the nature of the request, carrier or line of business.

Integrated Work Queues:
Work queues with integrated calendaring fuctionality for each CSR automate the completion of service requests and ensures that the requestor is kept up to date.

Public and Private Notes:
Public and private notes are available within each request, allowing the CSR to update the requesting agent while simultaneously making internal notes.

Document All Communications:
Document and store all communications with the insured and/or producer over the life of a policy, whether it's a phone call, email, or document.

✓ Submitted Apps	◷ Unsubmitted Apps	↻ Re-Quotes	🏷 Remarket	⚑ Reports	⚡ Policies	📷 Service Requests

197 items found, displaying 1 to 15   [First/Prev] 1, 2, 3, 4, 5 [Next/Last]

Service ID	Submitted On	Insured Name	Policy Number	Carrier	Line	Request Type	SrvRq Effective Date	Description	Status	Email Service
103	07/21/04 02:33:19 PM	ABC	123465		CommAuto	RemoveVehicle	07/15/04	123456 / 2004 / chev / as...	New	Click to email
250	09/07/04 03:25:41 PM	Test - JH	1234567	Chubb	BOP	OtherRequest	09/07/04	Certificate	New	Click to email
281	09/15/04 01:30:51 PM	test	123456789		BOP	RemoveAdditionalInsured	01/01/05	TBD / 123 Street	New	Click to email
289	09/16/04 03:05:17 PM	THIS IS A TEST	123456789	American Intern...	BOP	OtherRequest	09/16/04	THIS IS A TEST	New	Click to email
410	10/07/04 04:20:30 PM	TEST	123456789	Philadelphia	Other	OtherRequest	10/15/04	Certificate	New	Click to email
442	10/13/04 02:35:28 PM	ABC TEST	123456789		BOP	AddAdditionalInsured	10/13/04	ABC / 123 Street	New	Click to email
						OtherRequest	10/13/04	Certificate Request	New	Click to email

Submit New Service Request

INSUREZONE